

Cochlear Implant Service Centers
--人工内耳故障対応店舗---
in Tokyo , Kanagawa , Shizuoka and Fukushima

If your cochlear implant is malfunctioning, you can visit one of the following service centers for assistance.
Please contact the store of your cochlear implant brand.

The repair cost is your responsibility.
For routine maintenance, please handle it individually after returning home.
人工内耳の不具合が発生した場合、以下の店舗で対応します。ご使用中の人工内耳のブランドの店舗へお問合せ下さい。
修理費用はお客様のご負担となります。
通常のメンテナンスについては、帰国した後に、各自でご対応ください。

Brands Carried	Store Name	Address	Email	Tel	Business Hours/Closed Days	Map
Advanced Bionics	Nihon Bionics	11F Tennozu Parkside Bldg., 2-5-8 Higashishinagawa, Shinagawa-ku, Tokyo	nozomi.fukui@advancedbionics.com	080-4320-9692	Opening Hours:9:00~17:30 Closed on Saturday, Sunday and Public holiday	https://www.advancedbionics.com/jp/ja/home/company-info.html
Cochlear	NIHON COCHLEAR CO.,LTD. Cochlear Care Centre (株式会社 日本コクレア コクレアケアセンター)	2-3-7, HONGO OCHANOMIZU MOTOMACHI BLDG. BUNKYO-KU, TOKYO, 113-0033 Japan	jpcustomerservice@cochlear.com	03-3817-0243	Opening Hours: 9:00~17:00 Close Saturday,Sunday and Public holiday	https://www.cochlear.com/jp/ja/connect/contact-us
MED-EL	Tokyo Office	5F 2-1-20 Kanda Surugadai, Chiyoda-ku, Tokyo	info@mli-direct.com	0120-30-4133	Opening Hours:9:00~17:00Close	https://www.medel.com/jp/